

# G.M.Sanders

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## ELECTRICAL CONTRACTORS LTD

Dear Sir or Madam

We have recently carried out works at your home and to ensure that we continue to provide an “at least first class” service we would like your feed back.

In completing and returning (in the prepaid envelope) the questionnaire overleaf we can monitor customer satisfaction and incorporate any suggestions that you may have.

In way of a thank you we will put your completed questionnaire in to a prize draw to win a gift voucher worth £20!

First we need a few details:-

Your Name

Your Address

Your Telephone No.

Your EMAIL Address

Our Reference (if you know it)

Your Landlord (where appropriate)

If you would like to remain anonymous please leave the above blank but remember you wont be entered into the prize draw.

Please ring the appropriate score

EXCELLENT

POOR

The appointment process was	1	2	3	4	5
The tradesman turned up when expected	1	2	3	4	5
The tradesman was well presented and polite	1	2	3	4	5
The work was carried out efficiently	1	2	3	4	5
You were kept informed throughout the process	1	2	3	4	5
Your property was left neat and tidy	1	2	3	4	5
You would recommend us to friends and family	1	2	3	4	5

Additional comments

Please tick if:-

You would like us to contact you

We can PUBLISH your comments on our website and promotional material

You would like details of career opportunities at G.M.Sanders